



Shri Shivaji Shikshan Prasarak Mandals
B.P.Sulakhe Commerce College, Barshi
LIBRARY
FEEDBACK FORM

We would like to hear from you, so please fill out this form to let us know how we have been doing.

SECTION A: General Information

Feedback received by B.Com.III Students, M.com -II & Teaching staff Dept:..... Year:

| | |
|---|---|
| <p>a. Member in BPSCC Library:</p> <p>Faculty []</p> <p>Student []</p> <p>Non-Teaching Personnel []</p> <p>Outside Researcher []</p> | <p>c. Section Visited:</p> <p>Circulation []</p> <p>Acquisition []</p> <p>Reference and Special Collection []</p> <p>Multimedia /Internet []</p> <p>Periodical []</p> <p>Digital Library []</p> |
| <p>b. Purpose of visit:</p> <p>For reference /research purposes []</p> <p>To borrow materials []</p> <p>To make use of the facilities []</p> <p>Others _____</p> | <p>d. Frequency of Visit:</p> <p>Daily []</p> <p>Weekly []</p> <p>Monthly []</p> <p>Others _____</p> |

SECTION B: Feedback

Help us evaluate our services by choosing the appropriate answer:

1. STAFF:

| | |
|--|--|
| <p>1.1 Efficiency & Promptness</p> <p>Excellent []</p> <p>Very Good []</p> <p>Good []</p> <p>Fair []</p> | <p>2. ENVIRONMENT:</p> <p>2.1 Cleanliness & Ambience</p> <p>Excellent []</p> <p>Very Good []</p> <p>Good []</p> <p>Fair []</p> |
| <p>1.2 Effectiveness</p> <p>Excellent []</p> <p>Very Good []</p> <p>Good []</p> <p>Fair []</p> | <p>2.2 Lighting & Ventilation</p> <p>Excellent []</p> <p>Very Good []</p> <p>Good []</p> <p>Fair []</p> |
| <p>3. SERVICES:</p> <p>3.1 OPAC [Online Public Access Catalog]</p> <p>Excellent []</p> <p>Very Good []</p> <p>Good []</p> <p>Fair []</p> | <p>2.3 Equipment & Facilities</p> <p>Excellent []</p> <p>Very Good []</p> <p>Good []</p> <p>Fair []</p> |
| <p>3.2 Clientele assistance</p> <p>Excellent []</p> <p>Very Good []</p> <p>Good []</p> <p>Fair []</p> | |

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|--|---|
| 3.3 Internet Services Excellent [] Very Good [] Good [] Fair [] | 3.4 Circulation Services Excellent [] Very Good [] Good [] Fair [] |
| 3.5 Reference /Special Collection Services Excellent [] Very Good [] Good [] Fair [] | 3.6 Periodical Services Excellent [] Very Good [] Good [] Fair [] |
| 3.7 Book bank facility Excellent [] Very Good [] Good [] Fair [] | 3.8 True copy facility Excellent [] Very Good [] Good [] Fair [] |
| 4. COLLECTIONS: 4.1 Relevance Excellent [] Very Good [] Good [] Fair [] | 4.2 Sufficiency & Availability Excellent [] Very Good [] Good [] Fair [] |
| 4.3 Up datedness & arrangement of books Excellent [] Very Good [] Good [] Fair [] | 5. OVERALL IMPRESSION: Excellent [] Very Good [] Good [] Fair [] |

6. Do you have any suggestions on how we can serve you better?

Staff:

Environment and infrastructure:

Services:

Collections:

Any other:

THANK YOU!!!

You may also send your questions, Comments and Suggestions to: Librarian.

Email: librarianjotiyadav@gmail.com

Date:

Signature